SHERIFF ADRIAN GARCIA



February 4, 2013

We at the Harris County Sheriff's Academy have used the Flex Training (Login & Go) system as the vehicle for developing a brand new Online Training system for our employees. In the year and a half since the program's inception, with only one staff member devoted full time to the project, we have developed 14 classes and have over 2400 registered users. During that time we have found the Flex Training system to be a workable tool for addressing all of the challenges of developing and administering a large format training system.

The Flex Training system provides our employees with a content developing environment that is both intuitive and flexible allowing us to deploy our classes in a minimal amount of time. It accepts several different formats of media, including flash, allowing us a large amount of control of the end-user experience. Class scheduling and management is similarly well implemented, with many options available for controlling how and when they are available to the student/users.

The administrative and record keeping/retrieval process is also fairly intuitive and robust. Our organization operates under stringent reporting and record keeping guidelines and, after some initial difficulties we have been able to use the Flex Training system to meet our requirements. We also have found student management and hygiene to be a bit of a challenge, but one that was surmountable with the flex training tool.

Overall, the Flex Training environment has proven to be a useful and economical solution to our training requirements. And their commitment to improving the structure and versatility of their online tools has proved to be a boon.

Curtis L. Ruggles, Captain Academy Director Harris County Sheriff's Office